

## WARRANTIES

1. Brookvent, a Division of Brook Design Hardware Limited wish to thank you for purchasing a Brookvent Ventilation Product ("the product").
2. The surface mounted and glazed in airvent product range is guaranteed for **ten** years from the date of purchase from Brookvent subject to the conditions set out below. Applicable to all SM: 1000, 1000+, 1200, 1200+, 1400 models
3. The SM Acoustic airvent product range is guaranteed for **five** years from the date of purchase from Brookvent subject to the conditions set out below.
4. The Aquvent HY airvent product range is guaranteed for **two** years from the date of purchase from Brookvent subject to the conditions set out below.
5. The SM Tipvent airvent product range is guaranteed for **two** years from the date of purchase from Brookvent subject to the conditions set out below.
6. There is no maintenance required for the product other than a surface wipe with a damp cloth or mild household cleaning agent.
7. In the unlikely event that you have purchased a defective Product, for the periods outlined above from the date of dispatch, the Company shall replace defective goods or such parts thereof as are defective subject to the following conditions which shall be conditions precedent to the Company's liability under this condition –
  - a. The defect must be notified to the Company by the buyer within fourteen days of the date of discovery of the defect by the buyer provided that such notification received after the expiry of the guarantee period shall not be acceptable.
  - b. The buyer must furnish evidence of purchase.
  - c. The Company must be given an opportunity to inspect the goods complained of within fourteen days of notification of the defect.
  - d. The buyer's observance of these Conditions.

For the purpose of this condition, goods will not be considered defective by reason of and the company shall not have liability for:-

- a. Incorrect installation (other than by the Company, its servants or agents)
- b. Exposure to extreme temperatures of severe weather conditions
- c. Minor scratches
- d. Fair wear and tear
- e. Any defect, loss or damage (i) insured against by the buyer or (ii) guaranteed by or recoverable from a third party
- f. Accidental damage not occurring in the manufacturing process
- g. Deliberate abuse of the goods (other than by the Company, its servants or agents)
- h. Incorrect application of solvents (other than by the Company, its servants or agents)